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CONTENTS

11	ESG	95
10	CORPORATE GOVERNANCE AND MOTIVATION	91
9	FINANCIALS	84
8	SALES AND MARKETING	74
7	ZIL-YUG DEVELOPMENT STRATEGY	62
6	EVOLUTION OF DESIGN AND CONSTRUCTION TECHNOLOGY	50
5	ETALON GROUP STRATEGY TO 2024	36
4	MARKET TRENDS	31
3	FINANCIAL RESULTS	22
2	OPERATING RESULTS	11
1	ETALON GROUP OVERVIEW	3





ETALON GROUP OVERVIEW



ETALON GROUP AT A GLANCE

ONE OF THE LONGEST-ESTABLISHED

30 years

FOUNDED IN 1987 IN ST PETERSBURG, WE HAVE A LONG TRACK RECORD FOR RELIABILITY AND QUALITY PROVEN TRACK RECORD

7 mn sq m

COMPLETED IN CORE REGIONS SINCE INCEPTION ONE OF THE MOST RELIABLE DEVELOPERS

#2

ACCORDING TO THE FORBES RUSSIA RANKING IN 2019 HIGHEST QUALITY SCORE

5 out of 5

ACCORDING TO RUSSIAN UNIFIED REGISTER OF RESIDENTIAL REAL ESTATE DEVELOPERS (ERZ)

STRONG REPUTATION IN ST PETERSBURG

#3

ETALON GROUP IS THE #3
DEVELOPER BY BRAND
RECOGNITION IN
ST PETERSBURG⁽¹⁾

POWERFUL BRAND IN MOSCOW

TOP 5

ETALON GROUP IS AMONG THE TOP 5 DEVELOPERS IN MOSCOW BY BRAND RECOGNITION LARGEST REGIONAL SALES NETWORK

#1

57 CITIES COVERED BY ETALON GROUP'S OWN SALES OFFICES AND PARTNERSHIPS WITH LOCAL SALES AGENCIES FULL-CYCLE VALUE CHAIN

INTEGRATED BUSINESS MODEL

FROM LAND ACQUISITION
TO DEVELOPMENT AND
PROPERTY MAINTENANCE

INTEGRATED BUSINESS MODEL



















DESIGN

- Design bureau
- R&D centre focused on BIM integration and development

GENERAL CONTRACTORS

- 3 general contractors in St Petersburg
- 1 general contractor in Moscow

SUBCONTRACTORS

- Ground-works
- Monolith works
- Tower cranes
- Engineering works
- Facade works
- Fit-out works

SALES

- 57 sales offices nationwide
- Developed partnership programme with regional brokers
- Online sales platform

ONGOING MAINTANANCE

- c. 6 mn sq m under management
- Mobile platform for people living in Etalon Group buildings

RESIDENTIAL DEVELOPMENT PROCESS IMPROVED

IN RESPONSE TO NEW REGULATIONS

LANDBANK DEVELOPMENT

ZONING

24–36 months 12 months

DESIGN & PERMITTING

Moderate investments

> **ETALON GROUP FOCUS TODAY**

PROJECT EXECUTION

GROUND WORKS & PREPARATION

Limited investments

PRE-SALES

c. 30 %

6 MONTHS

CONSTRUCTION **PERMIT**

PROJECT CONSTRUCTION

18-24 months

Significant investments

SALES

up 50 %

18 MONTHS

CONSTRUCTION **START**

TRANSFER TO **SERVICE COMPANY**

SALES **POST-COMPLETION**

c. 20 %

12 MONTHS

DELIVERY

ETALON GROUP PORTFOLIO OVERVIEW

3.3 mn 176 bn RUB ST PETERSBURG **MOSCOW UNSOLD NSA MARKET VALUE OF** AS OF 31.12.2019(2) **PROJECT PORTFOLIO** AS OF 31.12.2019(2) LANDBANK BY STAGE **REGIONAL BREAKDOWN** 70% Completed Moscow 41% Design GALACTICA 51% $0.8\,\mathrm{sq}\,\mathrm{m}^{(1)}$ Construction **ZIL-YUG** $1.2 \frac{mn}{sq m^{(1)}}$ **NAGATINO I-LAND** $0.5 \, \frac{mn}{sq \, m^{(1)}}$ Under construction Design stage Completed (1) Total NSA of the project according to Colliers

LANDBANK SIZE

LANDBANK VALUE

St Petersburg

International valuation report as of 31.12.2019

OOD'S WINTER WONDERLAND

OUR CUSTOMER OFFERING TODAY

RESIDENTIAL REAL ESTATE DEVELOPMENT







UPPER-ECONOMY

3%

- Emerald Hills, the last uppereconomy project in the portfolio with NSA of 847 thsd sq m, was launched in 2009
- Today, 94% of residential NSA at the project has been sold

COMFORT

49%

- Galactica, the largest comfort-class project in St Petersburg with NSA of 814 thsd sq m, was launched in 2015
- Etalon City, the largest comfort-class project in Moscow, has NSA of 366 thsd sq m and was launched in 2013

BUSINESS AND PREMIUM

48%

- The first business-class project, Silver Fountain, was launched in 2017
- In monetary terms, the share of businessclass projects in NCS increased from 7% in 3Q 2017 to 52% in 3Q 2020

GENERAL CONTRACTING



COMMERCIAL / INDUSTRIAL / SOCIAL

- Expoforum is one of the largest commercial construction projects in St Petersburg. Size: over 200 thsd sq m; capacity: up to 10 thsd delegates
- Etalon acted as a general contractor for Nissan Motor and Ford Motor companies and built new warehouses

KEY DEVELOPMENTS IN LAST 12 MONTHS

STRONG PRICE DYNAMICS

+21%

AVERAGE APARTMENT PRICE GROWTH IN 3Q 2020 Y-O-Y, WITH 23% AND 14% GROWTH IN MOSCOW AND ST PETERSBURG, RESPECTIVELY

RECOVERY IN PROFITABILITY

+3_{p.p.}

RESIDENTIAL DEVELOPMENT PRE-PPA GROSS PROFIT REACHED 32% IN 1H 2020 COMPARED TO 29% IN 1H 2019 MORTGAGE SALES

64%

OF TOTAL RESIDENTIAL PROPERTY SALES IN 3Q 2020

MINIMUM GUARANTEED DIVIDEND

12 RUB per GDR

UNDER NEW DIVIDEND POLICY APPROVED IN 2020

STRONG POSITION ON MOSCOW MARKET

7%

MARKET SHARE IN MOSCOW
JUMPED AFTER LEADER-INVEST
ACQUISITION, MAKING ETALON
ONE OF THE TOP 5 PLAYERS

ALL-TIME RECORD DELIVERIES

622 thsd sq m

COMPLETED IN KEY REGIONS IN 2019 STABLE MARKET SHARE IN ST PETERSBURG

8 %

DESPITE LIMITED
LANDBANK, ETALON
RANKS AMONG THE TOP 3
IN ST PETERSBURG

UNDISPUTED BIM LEADER

FIRST ONLINE PROJECT CERTIFICATION

ETALON WAS THE FIRST COMPANY
IN RUSSIA TO COMPLETE THE
ENTIRE PERMITTING PROCESS
ONLINE USING BIM MODELS

RESULTS OF 2017–2021 STRATEGY IMPLEMENTATION

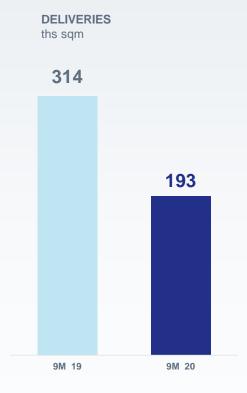
STRATEGIC GOALS STATED IN 2017	TARGET	STATUS
TO BECOME ONE OF THE LARGEST DEVELOPERS IN THE ST PETERSBURG AND MOSCOW MARKETS	15% 7% IN ST PETERSBURG IN MOSCOW	Successfully achieved in Moscow with 7% market share Failed in St Petersburg due to lack of appropriate landbank
TO BECOME ONE OF THE MOST PROFITABLE PLAYERS IN THE RUSSIAN RESIDENTIAL DEVELOPMENT MARKET	20 % CAGR FOR NET INCOME	Failed to achieve due to weaker profitability and numerous accounting adjustments
TO MAINTAIN A STRONG FINANCIAL POSITION	2.0× NET DEBT/ EBITDA RATIO	1.8× net corporate debt/pre-PPA EBITDA despite large scale M&A transaction in 2019
TO CONTINUOUSLY INCREASE DIVIDEND DISTRIBUTION	40 % ► 70 % OF IFRS NET PROFIT	Despite low net profit base, Etalon adopted adjustments to its dividend policy, introducing guaranteed minimum dividend of RUB 12 per GDR/share
TO MAINTAIN A DISCIPLINED APPROACH TO REGIONAL EXPANSION AND ACHIEVE FURTHER DIVERSIFICATION OF PORTFOLIO	ONLY VALUE ACCRETIVE EXPANSION	Successful entry into business and premium classegments with higher profit margins Avoided expansion into new regions, with currer product focused on Moscow and St Petersburg



OPERATING RESULTS



DELIVERIES IN 9M 2020

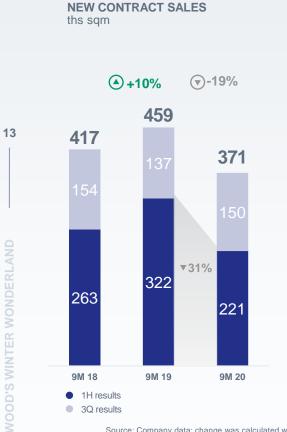


9M 2020 DELIVERIES BREAKDOWN

ths sqm

PROJECT	NSA, ths sqm
Normandy	89
Botanica	47
House on Kosmonavtov	26
Schastye v Kuzminkakh	9
Schastye na Sokole	9
Schastye v Sadovnikakh	7
Schastye v Kuskovo	6
TOTAL	193

9M 2020 **OPERATING RESULTS**

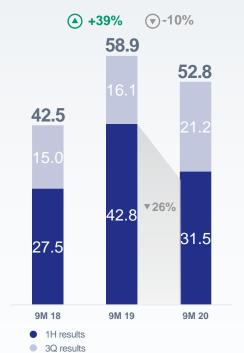


3Q results

NEW CONTRACT SALES RUB bln



TOTAL CASH COLLECTIONS RUB bln



- Despite a COVID-19 related slowdown in 1H 2020, 9M 2020 results are nearly in line with the previous year's performance
- The number of new contracts reached 6,588 in 9M 2020
- Cash collections in escrow accounts reached RUB 13.8 bln in 9M 2020, making it possible to reduce the cost of project financing to preferential interest rates ranging from 3% to 4%

9M 19

23.3



-15%

-3%

35.8

23.2

9M 19

 New contract sales in monetary terms nearly reached last year's performance despite tough Covid-19 restrictions in both key regions in 1H 2020

9M 19

14

226.4

ON TRACK TO OUTPERFORM FY 2020 GUIDANCE AFTER 10 MONTHS



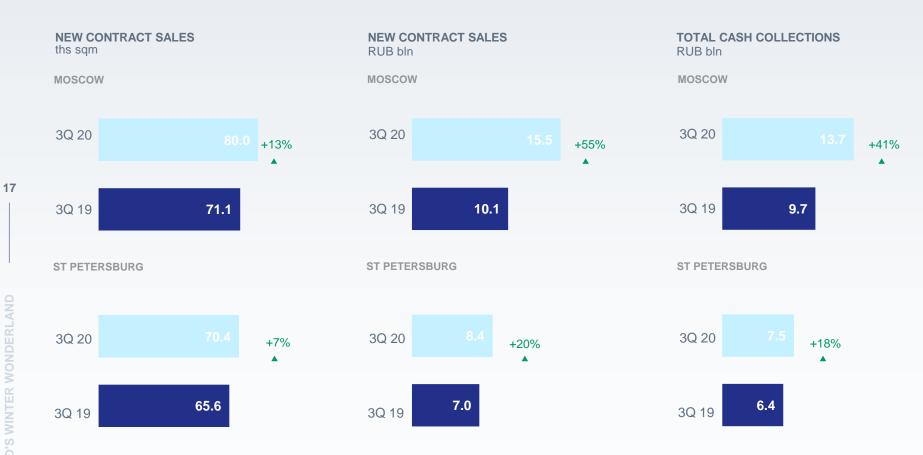
- In October 2020, Etalon sold 60.7 thsd sq m of various types of property for RUB 9.8 bn
- Average apartment price in October reached RUB 191.6 thsd per sq m
- Average downpayment remained at historically high level of 93%
- Barring any additional strict quarantine measures, FY 2020 results may be on par with FY 2019 performance in terms of new contract sales in monetary terms and cash collections

3Q 2020 OPERATING RESULTS



- Etalon Group delivered one of its strongest quarterly results
- The number of new contracts amounted to 2,706 in 3Q 2020, up by 5% compared to 3Q 2019
- Cash collections in escrow accounts reached RUB 5.7 bln in 3Q 2020, making it possible to reduce the cost of project financing to preferential interest rates ranging from 3% to 4%

3Q 2020 OPERATING RESULTS: BREAKDOWN BY REGIONS



- New contract sales increased by 55% to an all-time high of rub 15.5 bln in Moscow
- Limited supply in St Petersburg is holding back further growth in sales volumes in this region

AVERAGE PRICE



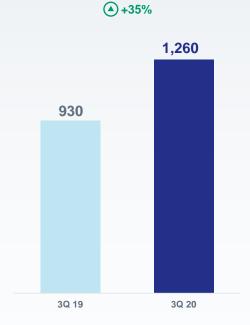
AVERAGE PRICE APARTMENTS

AVERAGE DOWN PAYMENT

- Average price for apartments increased by 21% year-onyear to a record high rub 186.3 ths
- Roll-out of dynamic pricing in St Petersburg after a successful pilot in Moscow supported likefor-like price growth of 14%
- The record-high average down payment was driven by higher mortgage financing, investment demand and a higher share of segments in which 100% payments are made

MORTGAGE SALES





MORTGAGE CONTRACTS AS A SHARE OF SALES



AVERAGE MORTGAGE RATE IN RUSSIA⁽¹⁾



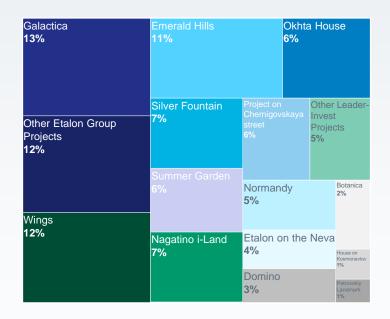
- Mortgage contracts as a share of apartment sales reached a record high 64% amid declining mortgage rates
- The share of sales financed with mortgages continues to grow both as a share of contracts signed for apartments and as a share of total contracts signed

SALES PORTFOLIO

3Q 2019 NEW CONTRACT SALES BY PROJECT sqm



3Q 2020 NEW CONTRACT SALES BY PROJECT sqm



- Wings and Nagatino i-Land projects reached a 19% share of sales volume
- Galactica remains the largest project in terms of new contract sales with a 13% share of total NCS
- Nagatino i-Land reached 7% of total sales due to an acceleration of construction work after the presale period and the lifting of Covid-19 restrictions
- The share of business class projects reached 35% and 52% in sqm and monetary terms, respectively
- Leader-Invest projects amounted to 24% and 37% in sqm and monetary terms, respectively
- New contract sales in St Petersburg and Moscow respectively amounted to 47% and 53% in sqm terms, and 35% and 65% in monetary terms

REGIONAL SALES PERFORMANCE

REGIONAL POPULATION ACTIVELY BUYS APARTMENTS IN MOSCOW AND ST PETERSBURG

SHARE OF REGIONAL BUYERS



3Q 19 4Q 19 1Q 20 2Q 20 3Q 20

ETALON GROUP'S REGIONAL SALES GEOGRAPHY⁽¹⁾ (2)

REGION	SHARE OF TOTAL CONTRACTS
Leningrad region	2.5%
Yamalo-Nenets AD	1.6%
Krasnoyarsk Krai	1.5%
Krasnodar Krai	1.2%
Buryat Rebublic	1.2%
Murmansk region	1.0%
Saratov region	1.0%
Khanty-Mansi AD	0.9%
Khabarovskiy Krai	0.8%
Other Russian	23.4%
regions	23.4%
Foreigners	0.9%
TOTAL	36%



- Etalon Group's sales force focuses on regions with the highest per capita income levels
- Leader-Invest projects are now sold via Etalon Group's regional sales network
- Key markets: St Petersburg and Moscow
- 57 cities covered by 28 sales offices nationwide
- External professional marketing and sales service agents engaged nationwide



FINANCIAL RESULTS





REVENUE ANALYSIS

RESIDENTIAL DEVELOPMENT REVENUE RUB mln



23

CONSOLIDATED REVENUE RUB mln



REASONS FOR DECREASE IN REVENUE

- Lower sales volumes (NCS in 1H 2020 were down 24% y-o-y) due to the COVID-19 restrictions
- Temporary construction ban in Moscow
- Lower share of revenue recognised in the first half of the year as certificates of acceptance for construction work are normally signed in the second half of the year
- Combined effect on revenue: around RUB 9 bln forgone

Source: IFRS financial statements

GROSS PROFIT ANALYSIS

PRE-PPA⁽¹⁾ RESIDENTIAL DEVELOPMENT GROSS PROFIT RUB mln PRE-PPA⁽¹⁾ CONSOLIDATED GROSS PROFIT RUB mln

10,113

26%

8,930

29%

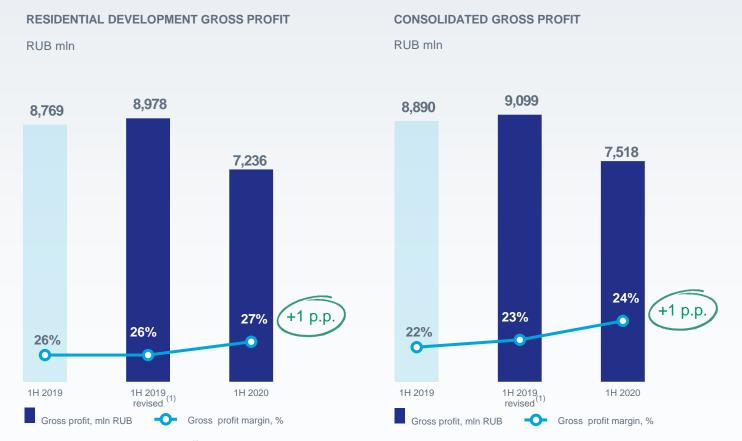
1H 2020

Gross profit margin, %



- Strong increase in margins in 1H 2020 due to efficiency measures undertaken by Etalon Group
- Gross profit margins improved in 1H 2020: pre-PPA residential development gross margin increased by 3 p.p. and reached 33%, consolidated gross profit margin increased by 3 p.p. and reached 29%
- Purchase price allocation in the amount of RUB 1,412 million was recognised in cost of sales (PPA)
- Etalon Group's 1H 2020 financial statements have been revised due to adjustments to the provisional amount of Leader-Invest's assets and representation of other taxes from cost of sales to other expenses

GROSS PROFIT ANALYSIS ADJUSTED FOR PPA



- Residential development gross margin increased by 1 p.p. to 27%
- Etalon Group's stand-alone residential development gross profit margin increased by 3 p.p. year-on-year to 32%
- Leader-Invest's stand-alone residential development gross profit margin amounted to 9%, or 32% on a pre-PPA basis

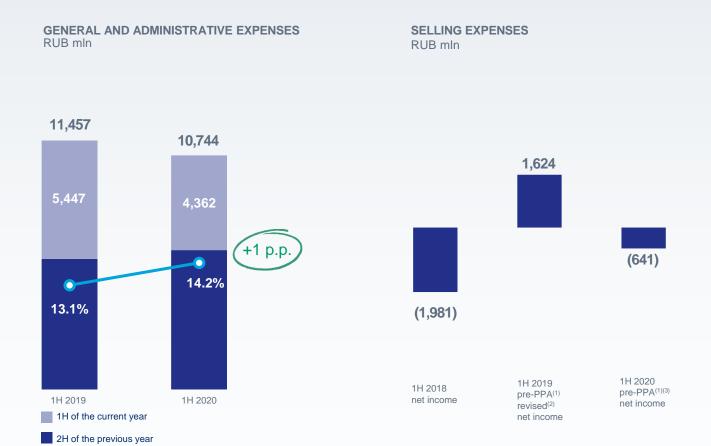
SELLING, GENERAL AND ADMINISTRATIVE EXPENSES



SG&A OPTIMISATION

- G&A expenses decreased by RUB 762 million y-o-y thanks to stricter cost control
- Selling expenses declined at a slower pace due to the higher share of fixed marketing and advertising expenses frontloaded in 1H 2020
- Initiatives like dynamic pricing and online sales will improve SG&A efficiency going forward

EBITDA AND NET INCOME ANALYSIS



IMPACT ON 1H 2020 NET INCOME

- Fixed financial and commercial expenses amplified the impact of foregone revenue on bottom line performance
- Finance income declined by RUB 0.4 bln due to forgone interest from deposits: cash collections in escrow accounts reached RUB 8.8 bln as of 30.06.2020
- Finance costs increased by RUB 0.5 bln due to higher amount of total debt
- A part of gross profit was still taxed despite the pre-tax loss

CASH FLOW ANALYSIS



- 1H 2020 operating cash flow declined due to the increased cash inflow to escrow accounts
- Cash collections in escrow accounts reached RUB 8,842 mln as of 30 June 2020
- 1H 2020 Cash collections amounted to RUB 8,150 mln

ROBUST FINANCIAL POSITION AFTER 9M 2020



NET DEBT (CASH) bn RUB



- Net project debt (cash)⁽³⁾, bn RUB
 Net corporate debt ⁽²⁾, bn RUB
- Net corporate debt to pre-PPA LTM EBITDA
- X.Xx Coverage ratio for project finance debt

- Continuously decreasing corporate gross debt level even after RUB 30 bn M&A in 2019 supported by strong cash flow generation from projects realised under previous rules and instalments received for previously sold property
- Net corporate debt to pre-PPA LTM EBITDA stood at a comfortable level of 1.8x
- Net debt, adjusted for net project finance cash, under previous rules would amount to just RUB 7.6 bn
- All project finance obligations are well covered to get reduced interest rate from 0% to 3.5%

ETALON GROUP'S ACTIONS TO IMPROVE FINANCIAL PERFORMANCE

ETALON GROUP IS TAKING A NUMBER OF MEASURES TO FURTHER IMPROVE ITS FINANCIAL PERFORMANCE

Acceleration of sales combined with increase in average prices, driven by more affordable mortgages and implementation of strategic initiatives on dynamic pricing and online sales

Acceleration of the pace of construction, making it possible to recognise a larger volume of already-contracted space as revenue by the end of 2020

Further control and optimisation of administrative costs

Lower commercial expenses in 2H 2020 due to frontloaded marketing expenses in 1H 2020

Revised strategy that takes into account COVID-19 restriction will be presented by the end of the year

DIVIDENDS

UPDATED DIVIDEND POLICY HAS ENABLED THE COMPANY TO IMPROVE APPEAL FOR INVESTORS



One of the highest dividend yields in the sector: 10%

- ✓ Best dividend policy in the sector
- ✓ Payout ratio of 40%-70%
- √ Guaranteed minimum dividend of RUB 12 per share/GDR



Well-positioned to continue dividend payouts

- ✓ Strong recovery in 9M 2020 after decline in 1H 2020 related to COVID-19
- ✓ Margin growth due to operating efficiency improvement



Sufficient liquidity for further business growth while continuing to pay out dividends at current levels⁽¹⁾

- ✓ Unsold NSA without escrow of 0.9 mln sqm
- ✓ Outstanding installment payments of RUB 25.6 bln
- ✓ Cash and cash equivalents without escrow of RUB 24.5 bln
- ✓ Cash on escrow of RUB 15 bln



MARKET TRENDS



REAL ESTATE DEMAND DRIVEN BY CONSUMERS SEEKING BETTER HOUSING



St Petersburg

URBANISATION





The population of Moscow and St Petersburg, as well as cities with over 1 million residents will continue to grow in the next decade.

Moscow



LIVING CONDITIONS

HOUSING STOCK PER CAPITA (sq m)

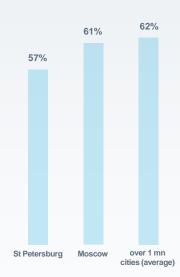


Russia still needs to improve living conditions; average living space per person is 23 sq m in cities with populations over 1 mn.



HOUSING STOCK

OLDER THAN 1990 (%)

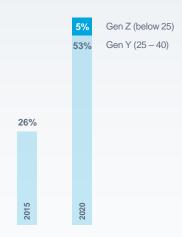


62% of the housing stock in Russia was built before 1990 and does not meet modern standards in terms of comfort, quality of the living environment and infrastructure.



GENERATIONAL CHANGES

SHARE OF GENERATION Y AND Z (UNDER 40)



Share of young people without privatised property increased more than two-fold. Millennials are becoming first-time buyers. Even the oldest segment of generation Z has started buying property.

over 1 mn cities

16

HOUSING AFFORDABILITY IS AT RECORD HIGH LEVEL



RECORD LOW MORTGAGE RATES

NATIONAL AVERAGE (%)



IMPROVED AFFORDABILITY

WAGE TO ANNUITY PMT⁽¹⁾



AFFORDABILITY LEVEL

SHARE OF HOUSEHOLDS THAT CAN AFFORD TO PURCHASE REAL ESTATE



WIDE PROGRAMME OF STATE SUPPORT

9.4%
7.5%
6%
pasjipjsqns

Mortgage rates decreased to a record low on the back of record low Central Bank key rate and subsidised mortgage programme active through July 2021.



Record high affordability even without the subsidised rate: in St Petersburg and Moscow it reached 2.3x and 2.1x, respectively.



Number of people who can afford a purchase increased almost two-fold: more than 50% of the residents of St Petersburg and Moscow and more than 40% of people in cities with a population over 1 mn can afford it.

State support for families with children: from RUB 470 thsd to RUB 1 mn



Tax subsidies for 436 t mortgage interest payment: up to RUB

390 thsd

Tax subsidies for property purchase:
up to RUB 520 thsd

Regional family support: up to RUB 436 thsd

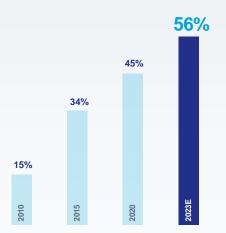
(1) Ratio of average salary to average annuity payment under mortgage loans, including with a subsidised rate of 6.5% for 2020. Source: Rosstat, Bank of Russia

RAPIDLY CHANGING COMPETITIVE LANDSCAPE IN KEY REGIONS



INDUSTRY CONSOLIDATION

SHARE OF TOP 20 PLAYERS IN MOSCOW AND ST PETERSBURG⁽¹⁾



Over the past five years, the share of the 20 largest players in Moscow and St Petersburg **grew from 34% to 45%.**

The transition to escrow accounts and project financing is forcing small players out of the market.



LACK OF APPROPRIATE PERMITTED LAND



RENOVATION PROGRAMME



GROWING
COMPETITION
AMONG TOP PLAYERS



SIGNIFICANT PRESSURE ON THE MASS-MARKET SEGMENT IN MOSCOW LARGE PLAYERS
WILL START
TO COMPETE
ON EFFICIENCY

Out of available land plots for sale, in terms of sq m, 49% are large plots located in suburban areas.

Only 8% of all available plots have complete urban planning documentation⁽²⁾

The Moscow housing renovation programme, which is aimed at a class of buildings constructed in the 1950s and 1960s, will create additional pressure for players operating in the lower price segment.

of real disposable income growth, a **constant double-digit increase in the price of residential real estate is not sustainable.** Along with rising customer sophistication and expectations, this will result in competition on efficiency among top players.

Given limited economic growth, the absence

⁽¹⁾ Source: Rosstat, ERZ, Dom.rf; data on Etalon Group's key regions: Moscow, Moscow region and St Petersburg

⁽²⁾ Source: Real estate and Construction journal

DEVELOPMENT AND CONSTRUCTION SECTOR WORLDWIDE FACES SIGNIFICANT TRANSFORMATION



INDUSTRIALISATION AND STANDARDISATION

IN EUROPE OVER 50% OF DEVELOPERS HAVE USED OR PLAN TO USE PREFAB

New production technologies, a shift toward off-site production and increasing customer sophistication are triggering **change in the industry.**

In 2020, overall new prefab housing in Europe is assessed at 100.7 thsd units, with a 2020–2023F CAGR of 7%.⁽¹⁾



VALUE CHAIN DIGITALISATION

CONSTRUCTION WORKERS DEVOTE ONLY 30%⁽²⁾ OF TIME TO CONSTRUCTION

93% of construction industry players agree that digitalisation will affect every process ⁽²⁾:

- DATA: Electronic collection and analysis
- AUTOMATION: Use of new technologies to create selforganising systems
- OPTIMISATION: Connection and synchronisation of previously separate activities
- DIGITAL ACCESS: Product and services promotion



CUSTOMER-CENTRIC APPROACH

CUSTOMER-CENTRIC COMPANIES ARE 60% MORE PROFITABLE⁽³⁾

Customers are looking for greater value for money and prefer to live in neighbourhoods where they have easy access to everyday urban services. In response to this demand, the concepts of a 15-minute city and walkability approaches are developing.

And it is paying off: customer-centric companies are **60% more profitable** compared to companies that were not focused on the customer.⁽³⁾



SUSTAINABLE DEVELOPMENT

NEW GENERATIONS ARE WILLING TO PAY MORE FOR SUSTAINABLE PRODUCTS

Builders are incorporating zero-energy techniques to design more efficient, durable and sustainable structures at a competitive cost.

Millennials and Generation Z will be the first generations willing to pay more for sustainable products (72% ⁽⁴⁾ already do so or say they would).

Companies continue to make investments in their **local communities** as a sustainable and strategic business practice.

⁽¹⁾ Source: EY

⁽²⁾ Source: Roland Berger, The remaining 70% is taken up by running errands, transporting materials, cleaning up, rearranging the building site and looking for materials and equipment

⁽⁴⁾ Source: Nielsen



ETALON GROUP STRATEGY TO 2024



CHANGING BUSINESS LANDSCAPE

REQUIRES RETHINKING THE DEVELOPMENT STRATEGY

EXPENSIVE LAND IS THE NEW NORMAL, WITH A LIMITED PIPELINE OF **GOOD QUALITY PROJECTS**

GROWING SOCIAL OBLIGATIONS ARE THE NEW NORMAL

REDUCTION IN THE NUMBER OF **SMALL PLAYERS, BUT GREATER COMPETITION AMONG THE TOP 20 IN MOSCOW AND** ST PETERSBURG

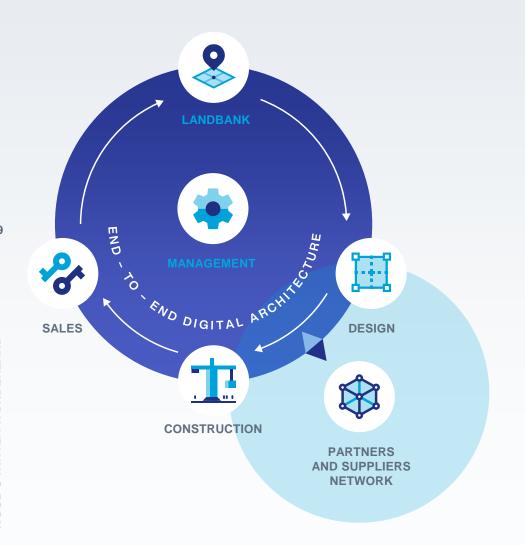
RENOVATION PROGRAMME IN MOSCOW MAKES THE MASS MARKET SEGMENT THERE LESS ATTRACTIVE

LIMITED UPSIDE POTENTIAL FOR HOUSEHOLD INCOME IN THE MEDIUM TERM. **ALTHOUGH AFFORDABILITY** IS AT RECORD HIGH

GROWING CUSTOMER EXPECTATIONS

GROWING INDUSTRY DIGITALISATION

THE STRATEGY TO 2024 AIMS TO REINVENT EACH STEP OF THE VALUE CHAIN



EASY TO SCALE FULLY-DIGITAL END-TO-END ARCHITECTURE

LESS CAPITAL-INTENSIVE APPROACH BASED ON ESTABLISHED RELATIONSHIPS WITH PARTNERS AND SUPPLIERS

LONG-TERM FOCUS ON LANDBANK REPLENISHMENT TO ACHIEVE LEADERSHIP IN CORE REGIONS (MOSCOW AND ST PETERSBURG) AND EXPAND BUSINESS TO NEW REGIONS

LEADERSHIP IN THE USE OF NEW DESIGN AND HOUSEBUILDING TECHNOLOGIES TO SUPPORT PROFITABILITY AND CASH FLOW GENERATION

CUSTOMER-CENTRIC APPROACH TO PRODUCT, SALES AND SERVICES

END-TO-END DIGITAL ARCHITECTURE SAVES TIME, MONEY AND MATERIALS





ETALON AIMS TO BE A LEADER IN NEW CONSTRUCTION TECHNOLOGIES





- Monolithic buildings to be standardised based on segment in Etalon Group's new product offering
- First building to be launched in 2021
- Development and improvement of own expertise

TRADITIONAL ON-SITE



MODULAR

- Fully-finished prefabricated modules in new Etalon Group product offering
- In cooperation with UK-based Q. B. Technology
- First QBT building already completed / first Etalon Group project to be launched in 2022

CLT

- Hybrid and fully cross-laminated timber (CLT) buildings
- First building to be launched by the end of 2021
- In cooperation with Segezha Group



MODERN PREFABRICATION

- Modern prefabrication technology
- First building to be launched around 2022
- Etalon is considering different partnership options to implement this technique

PLUS NEW INDUSTRIAL

REINVENTED RESIDENTIAL DEVELOPMENT PROJECT LIFECYCLE



TECHNOLOGY

PROJECT IMPLEMENTATION

CAST-ON-SITE		GROUND WORKS & PREPARATION Same	ON-SITE CONSTRUCTION 3 months shorter	TRANSFER TO SERVICE COMPANY
INDUSTRIAL		GROUND WORKS & PREPARATION 1—2 months longer	ON-SITE CONSTRUCTION The construction of the	TRANSFER TO SERVICE COMPANY
	up 50 %	3–6 months longer	c. 30–40% 3–6 months shorter	sales post- completion c. 20 %
	CONSTRUCTION PE	RMIT	BUILDING COMPLETION AND DELIVERY	

- Longer presale period of up to 12 months
- On-site construction time decreased by 3 months for traditional cast-on-site technology thanks to standardisation
- Construction time decreased by 6 months due to new industrial construction methods
- Simultaneous on-site construction and production of elements for industrial housing construction
- Higher level of funding on escrow accounts before construction starts will make it possible to secure the lowest project finance rate of c. 0%, lowering overall finance costs
- Faster release of funds from escrow

LANDBANK STRATEGY

WILL SHIFT TO LONG-TERM PLANNING TO ENSURE SUSTAINABLE NEW SALES GROWTH



		NOW	STRATEGY
1	FOCUS	Moscow, St Petersburg	Moscow, St Petersburg plus new regions
2	PERMITTING STAGE	Preferably zoned with project documentation	Unzoned with and without landlord guarantee of receipt of planning permission, plus zoned to compensate for deficit in core regions
3	TIME TO LAUNCH SALES	6–12 months	24–36 months
4	PERMITTING RISK	Low	Moderate
5	INVESTMENT HORIZON	Short	Long
6	ACQUISITION COST	High	Moderate
7	IMPACT ON PROFITABILITY	Negative to Moderate	Positive

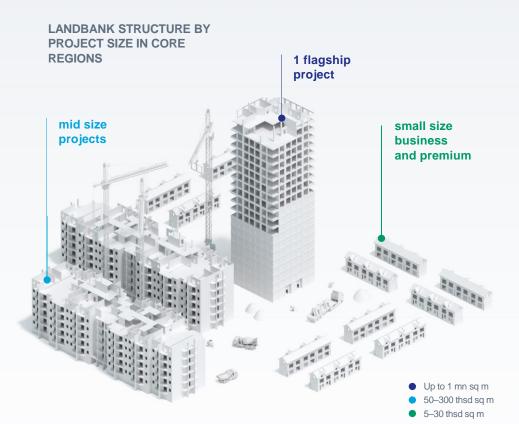
LANDBANK STRUCTURE

BALANCED BY REGION AND PROJECT SIZE









REPLENISHMENT **PRINCIPLES**

Deficit compensation in St Petersburg of **c. 1 mn sq m**, including up to 0.8 mn by the end of 2021

Annual landbank replenishment by at least the same amount as Etalon Group plans to sell during the period

Acquisition of new unzoned land in Moscow and St Petersburg to ensure

market share growth by 2023-2024

Only value-creative regional expansion with limited entry cost

Targeting presence in at least 5 regions by 2024

Target balanced portfolio of large-scale, mid- and small-sized projects to ensure diversified product offering

MOST COMPETITIVE IN LAND **ACQUISITION DUE TO COST** LEADERSHIP STRATEGY



Cost leadership strategy

enables Etalon to be more

acquisition while also earning

competitive for new land

A lower purchasing price for

additional upside potential

 Automated land screening system provides Etalon faster access to attractive

 Offer a variety of instalment and profit-sharing schemes to

decrease pressure on the

new land for potential

unzoned land creates

for profitability

development

balance sheet

a higher profit margin

LANDBANK REPLENISHMENT PRICE CALCULATION

UPPER LIMIT FIXED

for each location



FIXED

REQUIRED

GROSS MARGIN

by new strategy commitment to shareholders



MANAGEABLE

component: key focus area

Higher construction cost with

same land acquisition cost

makes the Company less

profitable than competitors



OFFER BEST PRICE

for land vs competitors

LIMITED FOR EACH LOCATION

APARTMENT SELLING PRICE 35% **GROSS MARGIN**

SWEET SPOT

Aim to minimise to a level more than competitors have

Higher construction cost with same profitability makes the Company less competitive for land acquisition

CONSTRUCTION COST

ACCEPTABLE COST

COST

LAND COST

FINAL ACQUISITION

PROFITABILITY UPSIDE

BALANCED APPROACH TO REGIONAL EXPANSION



SUPPORTED BY LONG TRACK RECORD WORKING IN RUSSIAN REGIONS

REGION POPULATION

Or candidates with strong population growth trends backed by both natural growth and migration

AFFORDABILITY

At least

20-30%

Of a region's population who can afford at least Etalon.Start product (mass-market) using mortgage financing to ensure sustainable demand

TARGET PROFITABILITY

SAME AS CORE **REGIONS**

Backed by lower land acquisition price and appropriate market conditions to quarantee reasonable selling price

ENTRY STRATEGY

PARTNERSHIP OR PILOT WITH FURTHER EXPANSION

Cooperation with local player or limited size pilot project with option for further expansion if successful



CITIES COVERED >19

YEARS ON THE REGIONAL MARKET c. 35 %

OF ANNUAL SALES FROM **REGIONAL BUYERS**

VALUE CREATING, ARMS-LENGTH ACQUISITIONS TO ACCELERATE BUSINESS GROWTH



RATIONALE

- Deficit compensation in St Petersburg
- Expansion into new regions

FUNDING

- Own cash
- LBO if it allows maintaining a robust financial position (net corporate debt to pre-PPA EBITDA not exceeding 2x–3x)
- New equity
- Combination of cash and equity

CRITERIA

- Landbank size c.1 mn sq m
- Only value-accretive transactions (gross profit of 35%; ROIC > 20%)
- Limited overlap for project portfolio in core regions
- High transparency of both business and ownership structure
- Considerable operating synergies
- Ability to implement new design and construction solutions that are aligned with the Company's target offering

SUCCESSFUL TRACK RECORD

- Full integration of Leader-Invest with a portfolio of 1.9 mn sq m completed within 8 months of acquisition
- Etalon share in Moscow reached 7% of total annual sales in the region
- Achieved strong operating synergies:
 - Leader-Invest projects price increased by
 52% on a like-for-like basis in 3Q 2020 y-o-y
 - All Leader-Invest projects delivered on time
 - ZIL-Yug is ready for a launch in 1Q 2021
 - Elimination of duplicate functions
- Strong deleveraging trend: gross corporate debt decreased by RUB 7.6 bn for 9 months 2020, supported by cash flow generation from Leader-Invest projects



SEAMLESS CUSTOMER JOURNEY TO INCREASE ENGAGEMENT



TARGETING INCREASED CUSTOMER LIFETIME VALUE AND NPS

SEARCH

Lead

PURCHASE

Customer



WAITING

Owner

FULL CYCLE ONLINE SALES

- Facility information
- · Information on lots
- Option to schedule site visit

- Option to choose
- Documents, requisites, promotions
- Option to buy online

- Post-sale service
- Payment schedule
- Push notification of keys availability
- Order design project, calculating cost of repairs, interior items



RESIDENCE

Resident

B2C SERVICES TO CUSTOMERS LOYALTY

- Communal services payments
- Additional services
- Chat with service company
- Surveys and meetings
- Feedback



MY ETALON HOME APP



WEB PLATFORM WITH PERSONAL ACCOUNT



ONE INTERFACE MY ETALON HOME APP 2.0.

MORE SERVICES: platform with large partner network
BONUS PROGRAMME for real estate purchase and service
USE OF BONUSES to pay for additional services

Creating higher value for clients during their

lifetime: from first purchase to use of additional services and repeat purchase

Leading NPS backed by best-in-class customers loyalty **Online feedback** on product and other areas



NEW CUSTOMER OFFERING DRIVEN BY DIGITAL TRANSFORMATION



RESIDENTIAL REAL ESTATE DEVELOPMENT

ETALON. **START**

- Standardised product for mass-market residential housing (economy)
- 20% of new residential property offering
- St Petersburg, regions





ETALON. **COMFORT**

- Standardised product for mid-market segment (comfort and business)
- 70% of new residential property offering
- Moscow, St Petersburg, regions







FTAI ON. **PLUS**

- Standardised product for hi-end property (premium and above)
- 10% of new residential property offering
- Moscow, St Petersburg







B2B AND B2C SERVICES

ETALON. B₂B

Services for business customers

Additional cash inflow to cover R&D costs

- Analytics
- · Architecture and design
- Fee-development
- Access to new building construction technologies
- Project management and construction control

ETALON. **SERVICE**

Services for Etalon Group projects residents

Value-added services to improve loyalty

- Further increase in number of available services via My Etalon Home mobile app
- Creating a unified app for buyers and current residents at Etalon Group properties (My Etalon Home App 2.0)



STRENGTHENING LEADERSHIP THROUGH TRANSFORMATION

	VISION 2024	RESULTS
1	Easy to scale business model backed by end-to-end digital transformation	2X INCREASE IN VOLUMES UNDER CONSTRUCTION
2	Leadership through partnership, limiting capex while creating a best-in-class residential development platform	MAJOR FEDERAL PLAYER
3	Long-term land bank focus supported by acquisition of un-zoned land and strong experience in zoning procedures, as well as wider geographical footprint	HIGHEST NPS AND CLV LEVELS
4	Cost and speed leadership backed by product standardisation throughout entire product offering and leadership in new construction technologies	STRONG DOUBLE-DIGIT GROWTH IN SALES
5	Best-in-class customer experience driven by development of B2C services and further improvement of communication at all steps of the customer journey	INDUSTRY LEADING PROFITABILITY: GROSS PROFIT MARGIN OF 35%



CONSTRUCTION TECHNOLOGY



PRODUCT DIVERSIFICATION AND STANDARDISATION IN RESPONSE TO NEW DEMANDS

STANDARDISED SOLUTIONS FOR EACH CLASS:

- Facades
- Common areas
- · First floor and parking
- Engineering facilities

THREE CLASSES OF REAL ESTATE



MASS-MARKET ETALON. START



MID-MARKET ETALON.
COMFORT



ETALON.
PLUS

385 STANDARD LAYOUTS



MAINTAINING DIVERSITY OF OFFERING WHILE STANDARDISING PRODUCT

MULTIPLE COMBINATIONS
OF REPEATING ELEMENTS

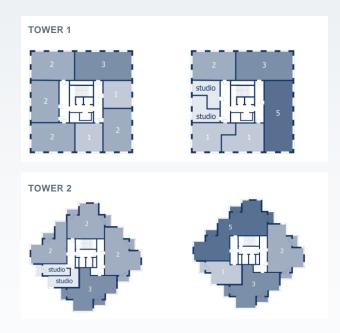
TOWER

TOWER

STANDALONE SECTIONS

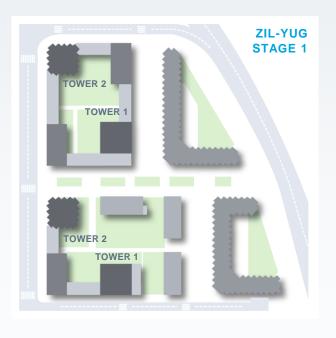
CORNER SECTION

MULTIPLE COMBINATIONS BASED ON STANDARDISED ELEMENTS STANDARDISED SECTION LAYOUTS



DIFFERENT BUILDINGS—SAME APPROACH SAME BUILDING—DIFFERENT APARTMENT LAYOUTS FOR EACH FLOOR

STANDARDISED MASTERPLAN LAYOUT



FITTED TO FORM OF EACH LAND PLOT

DESIGN STAGE AUTOMATION

ETALON.
PARTNERSHIP

parametrica

INPUTS

- · Library of standardised apartments layouts
- Target mixture of studios, 1-, 2- and 3+ bedroom apartments
- Library of standardised build-in commercial layouts
- Facade and engineering solutions for each residential property class (Etalon.Start, Etalon.Comfort and Etalon.Plus)
- Different housing construction technologies (cast-on-site, modular, CLT and prefabrication)
- Standardised social infrastructure layouts

RESULTS

- Go/No go decision-making before land acquisition backed by detailed information on potential project (99% accuracy)
- One-day master planning stage
- Full design stage automation by 2022 (incl. project and working documentation)

AUTOMATION

- Automated master plan for each construction technology and property class
- Detailed budget and output for RFP to suppliers
- Full integration with BIM Revit system
- Online project certification
- Automated project and working documentation underway



MODULAR BUILDING CONSTRUCTION

ETALON. **PARTNERSHIP**

Q∃.technology

TECHNOLOGY OVERVIEW

Modular construction of multi-storey buildings with finished and ready-to-assemble modules prepared at the factory.

EXPECTED IMPACT

40%

SHORTER CONSTRUCTION CYCLE

FULLY FIT-OUT >20%

LOWER CONSTRUCTION COSTS

BETTER **QUALITY** LIMITED **CAPEX**

ZERO WASTE

PARTNERSHIP HIGHLIGHTS

- Etalon Group has exclusive right to develop and use the technology in Russia
- Etalon to certify the technology in Russia for residential building construction
- Etalon to build a production plant for modular construction

FOCUS AREA

Short-term

- Apartments (as developer)
- Hotels (as general contractor)

Mid-term

 Etalon.Start and Etalon.Comfort residential buildings for mass- and mid-market segment



MODULAR CONSTRUCTION PRODUCTION

ETALON.
PARTNERSHIP

Q∃.technology

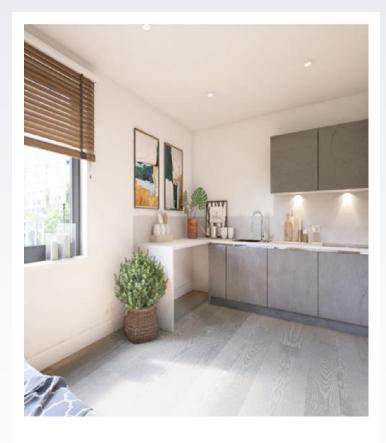






FINISHED MODULE PRODUCTION





FIT-OUT WORK

1 WEEK

MODULAR CONSTRUCTION ON SITE

ETALON.
PARTNERSHIP

Q∃.technology



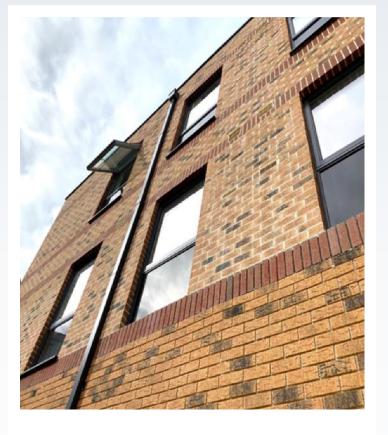


6 TO 20 WEEKS



FINISHED MODULE INSTALLATION



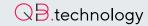


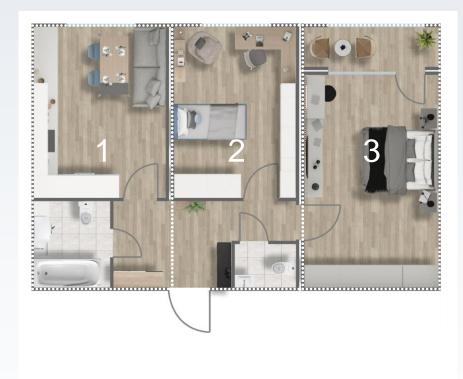
FACADE WORKS

4 WEEKS

MODULAR BUILDINGS LAYOUTS

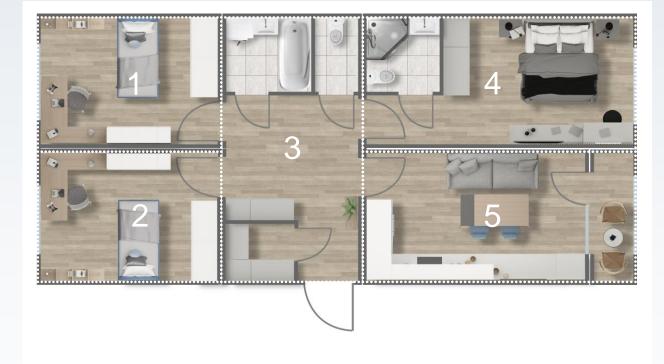






2-BEDROOM LAYOUT

54 sq m



3-BEDROOM LAYOUT

78 sq m

CLT BUILDING CONSTRUCTION

ETALON. **PARTNERSHIP**



TECHNOLOGY OVERVIEW

Construction of multi-storey buildings using pre-fabricated crosslaminated timber (CLT) panels. Depending on the type of building, construction of both hybrid buildings (combining a poured concrete core covered by CLT columns) and buildings constructed entirely of CLT with a poured-concrete core is possible.

EXPECTED IMPACT

25%

SHORTER CONSTRUCTION CYCLE

SAME COSTS

AS CAST-ON-SITE

SAME **STRENGTH**

AS MONOLITH TECHNOLOGY

CLIMATE **POSITIVE** **ACOUSTIC ADVANTAGE** **NO CAPEX**

PARTNERSHIP HIGHLIGHTS

- Close cooperation with Segezha Group to develop CLT panels that meet Etalon Group product standards
- Etalon in cooperation with Segezha Group to certify the technology in Russia for residential building construction

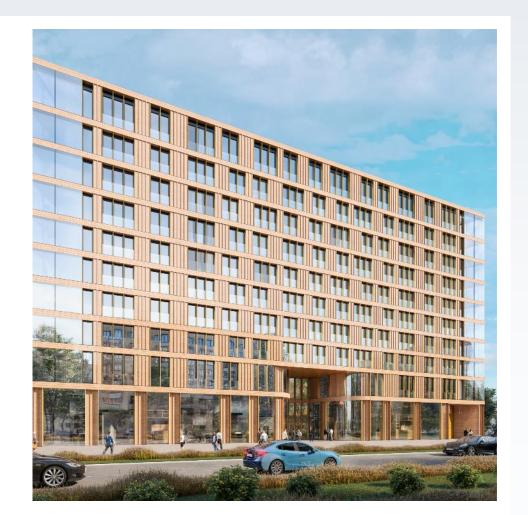
FOCUS AREA

Short-term

- Facades for residential buildings
- Hybrid CLT apartments (as developer)
- Office buildings (as general contractor)

Mid-term

 Etalon.Plus residential buildings for the high-end segment



PILOT CLT PROJECT **OVERVIEW**





PROPERTY CLASS

APARTMENT

DUE TO TECHNOLOGY AND LAND PLOT LIMITATIONS

SELLABLE AREA

15 thsd sq m

INCLUDING COMMERCIAL AREA FOR SPA AND FITNESS CENTRE

EXPECTED LAUNCH

4Q 2021

EXPECTED COMPLETION

2Q 2023

TECHNOLOGY

HYBRID CLT

With cast-on-site core and floor structure and CLT columns and facade panels

HEIGHT

40 METRES 10 FLOORS

Maximum height for CLT buildings under new regulations

LOCATION



CONCEPT





NEXT STEPS

LAUNCH FIRST STAGE OF ZIL-YUG TO TEST NEW TECHNOLOGY DESIGN AND LAYOUTS (1Q 2021)

FULL TRANSITION TO NEW STANDARDIZED PRODUCT BY 2022 OPEN PRODUCTION
PLANT FOR MODULAR
CONSTRUCTION ON ZILYUG SITE IN 2021

LAUNCH PILOT CLT PROJECT IN MOSCOW (CONSTRUCTION START IN 4Q 2021)

ESTABLISH PARTNERSHIP TO PRODUCE PRECAST BUILDING ELEMENTS IN 2021 START CONSTRUCTION OF THE FIRST MODULAR BUILDING IN 2022 RECEIVE NEW TECHNOLOGY
CERTIFICATION FOR
RESIDENTIAL CONSTRUCTION IN
2021–2022

WIDE TRANSITION TO NEW HOMEBUILDING TECHNOLOGIES FROM 2022 ONWARDS



ZIL-YUG DEVELOPMENT STRATEGY





ZIL-YUG ACQUISITION TERMS

 $1.2 \, \frac{mn}{sq \, m}$

OF NSA GRANTED UNDER NEW AGREEMENT, EXCLUDING SOCIAL INFRASTRUCTURE 100%

SHARE IN THE PROJECT TO BE TRANSFERRED TO ETALON IN ADVANCE

MASTER PLAN RECEIVED

GRANTING ABILITY TO LAUNCH PROJECT IN 1Q 2021

36 bn RUB

TO BE PAID IN
INSTALLMENTS BY 2024
(INCLUDING RUB 4 BN
ALREADY PAID)

RUB

TO BE PAID IN 2020 UNDER NEW
TERMS, WITH REMAINING PART
WELL-BALANCED WITH RELEASE OF
FUNDS IN ESCROW ACCOUNTS

ADDITIONAL INFRASTRUCTURE

IS ALREADY IN THE MOSCOW CITY HALL BUDGET FOR THE FIRST STAGE OF THE PROJECT (AN EMBANKMENT AND A BRIDGE TO BE BUILT BY 2023)

BUILDING A NEW CENTRE FOR MOSCOW

WHY ZIL WILL BECOME A NEW CENTRE FOR MOSCOW:



Biggest redevelopment project in Europe (544 ha, 40% of the Danilovskiy district)



New business district on ZIL-Vostok plot with more than 500 thsd sq m of office space by 2028 (on par in size with Moscow City)



Transport accessibility (6km from the Kremlin, access to Moscow Central Circle and metro)



6km long landscaped park-embankment (on par with length of Gorky Park embankment)



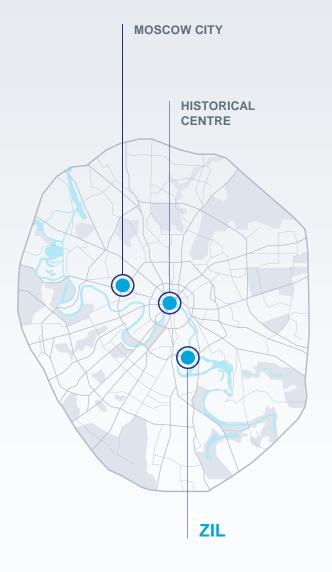
Residential area near water built to the highest standards for urban environment and quality of life is rarely found in any city



"In 15 years Moscow will have three centres: a historical centre within the Garden Ring, 'Moscow City' and the ZIL Southern port district."

SERGEY KUZNETSOV

Chief City Architect since 2012



THE FIRST 15-MINUTE CITY CONCEPT IN RUSSIA

HOW ARE WE DEVELOPING THE PROJECT?

CONTEXT

The first 15-minute city project in both Moscow and Russia

HIGHEST INDUSTRY STANDARDS

Applying principles like "my street", urban environment, "master plan for happiness"

LEADING URBAN EXPERTISE

Inputs from urbanists, urban planners, technologists, sociologists

KEY PRINCIPLES:

ENVIRONMENT BEFORE CONSTRUCTION

- Mixed-use strategy
- Pedestrian routes
- Public spaces
- Vehicle traffic
- Safety

COMMUNITY AND SOCIAL INCLUSIVENESS DEVELOPMENT

- Diversity
- Density distribution
- Human scale design code
- Daily user routes design
- Separating main roads and pedestrian paths
- Many different routes
- Great variety of housing types





Modular buildings that can be quickly assembled and offer rental apartments next to ZIL-Vostok business district

Hybrid buildings will be erected around the central passage and square near the centre of activity for the project

Standardised offerings in pre-fabricated buildings

Buildings in backwater eco-zone will use CLT construction technique

First stage and second stage in cast-on-site to test demand for new layouts Etalon 2.0 product



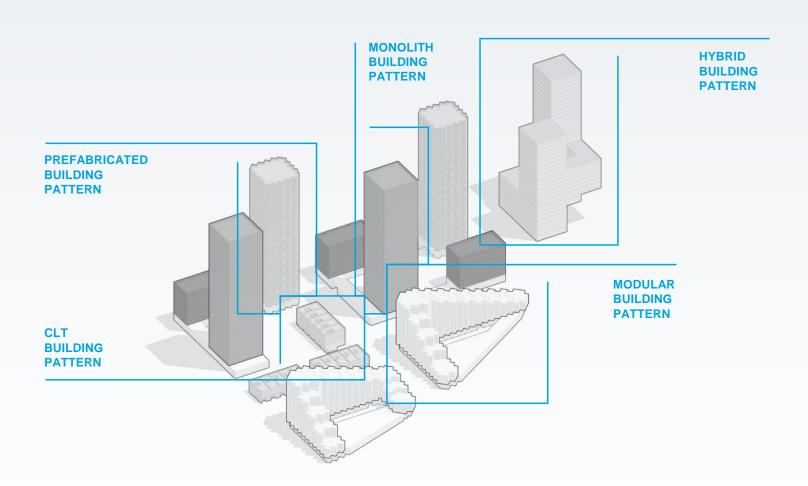
FIRST STAGE

KEY PROJECT DEVELOPMENT PRINCIPLES

Unlimited variability of finished product with full standardisation of technical solutions



Reduction and simplification of operations at the construction site



NEW CONSTRUCTION TECHNOLOGY

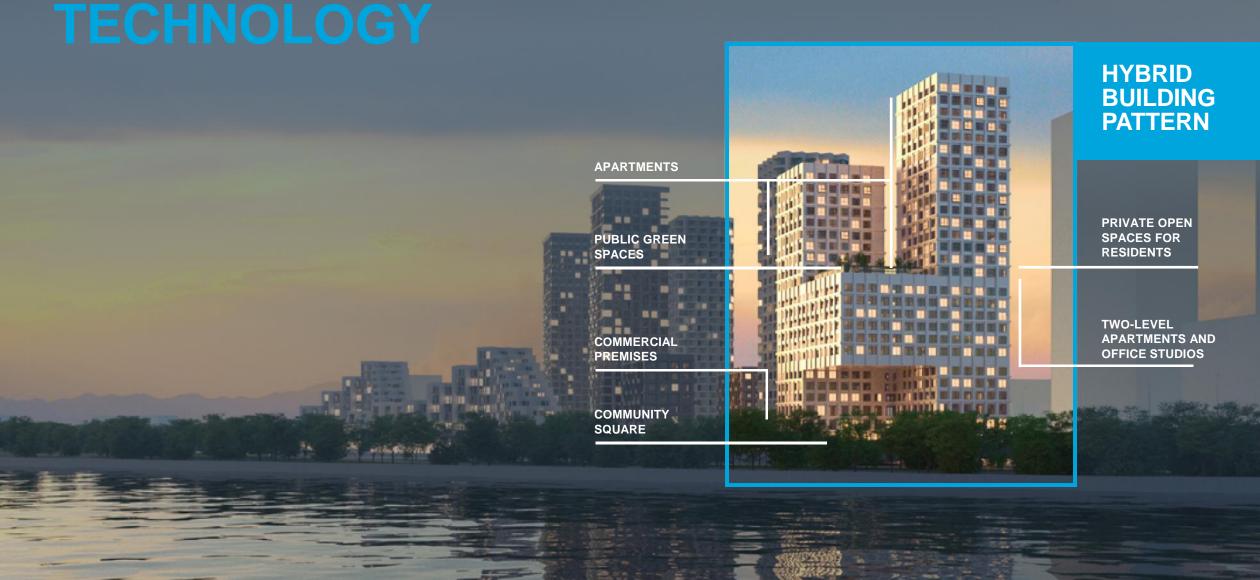


NEW CONSTRUCTION TECHNOLOGY









NAGATINO I-LAND FIRST STAGE CASE STUDY

ZIL-YUG

 $1.2 \, \frac{mn}{sq \, m}$

NAGATINO I-LAND

 $0.5 \, \frac{mn}{sq \, m}$

NAGANINO I-LAND PRELIMINARY RESULTS

FIRST STAGE NSA

 $42.4 \stackrel{\text{thsd}}{\text{sq m}}$

SEGMENT

MID-MARKET (BUSINESS)

PRE-SALE PERIOD

APARTMENTS PRICE(1)

>216 thsd RUB per sq m

SALES START **NOVEMBER** 2019 PRE-SALE RATIO



MOST TECHNOLOGICALLY ADVANCED

RESIDENTIAL DEVELOPMENT PROJECT IN RUSSIA, USING EVERY MODERN HOUSING CONSTRUCTION METHOD 12 years

UNTIL PROJECT IS FULLY COMPLETED

>80 thsd sq m

MINIMUM ANNUAL SALES TARGET IN THE MIDDLE OF THE CONSTRUCTION CYCLE 230+ thsd RUB per sq m

PRICE PER SQ M FOR APARTMENTS AT THE START

35%+ GROSS PROFIT MARGIN

SUPPORTED BY BOTH PRICE AND CONSTRUCTION COST



SALES AND MARKETING



UNIQUE AI-DRIVEN DYNAMIC PRICING SYSTEM

DATA

24/7 ONLINE DATA ON PRICE FACTORS



PROFITABILITY UPSIDE

10 bn RUB

60 sq m at 170 pc

JB

BEST
DAILY PRICE
RECOMMENDATION

Up 5 %

Increase in the sales price for each project



LEARNING DECISION ALGORITHM

based on the following factors:

INTERNAL

- · Assortment balance and structure
- Actual sales plan
- Construction stage
- Funding requirement (escrow accounts)
- Client activity (visits, requests, site traffic)

EXTERNAL

- Competitior sales rates
- Competitor selling prices
- Competitor promotions and discounts
- Stage of construction
- Competitor assortment

INDUSTRY-LEADING PRICE PERFORMANCE



MORE DEMANDING YOUNGER CONSUMERS ARE DRIVING CHANGE

"BUSINESS-TO-COMMUNITIES" FOCUS

CONSCIENTIOUS CONSUMER

- Demand for sustainability and reduced carbon footprint
- Growing value of safety
- Urban and household health

PANDEMIC FOOTPRINT

- Increased demand for properties: home as a space for living and working
- 15-minute city services

CHANGE IN CONSUMER PROFILE

- Active consumption by millennials
- Generation Z entering the market

×10

INCREASE IN POTENTIAL CUSTOMERS

From people sharing positive buying experience



84%

of consumers

Believe online reviews or recommendations by friends

4-8%

FASTER ANNUAL REVENUE GROWTH

For companies with best customer experience

10-20 % 15-25 %

REVENUE INCREASE COST

Potential results from customer journey programmes

CUSTOMER EXPERIENCE

CONSUMERS BECOME SELECTIVE

Nudging is replacing traditional advertising

WORKING WITH THE CLIENT EXPERIENCE

 Other than production costs, new products are quickly copied by competitors

"ONLINE" ALONE DOES NOT CREATE VALUE

 New digital services are not in demand if they are not based on behaviour

HIGHER NPS AND NEW SALES

BACKED BY PERSONALISED
ADVERTISING AND PROMOTIONS

TRANSPORT

SOCIAL NETWORKS

SHOPPING AND ENTERTAINMEN

T VISITS

LOWER MARKETING EXPENCES

DUE TO INCREASE IN EFFECTIVENESS OF ADVERTISING

Placement of outdoor and indoor advertising in places visited by the target audience



78

D'S WINTER WONDERLAND

DEVELOPING B2C SERVICES TO IMPROVE CUSTOMER LOYALTY



IMPROVED TRADITIONAL OFFERING



COMMUNAL SERVICES PAYMENTS



HOUSEHOLD SERVICES



CHAT WITH SERVICE COMPANY

PLUS NEW SERVICES



SMART HOME SYSTEM



FOOD AND ONLINE SHOPS



SURVEYS (CUSTOMER JOURNEY DATA)

- The large base of potential users residing in buildings constructed by Etalon Group gives access to 350 thousand residents
- Annual subscriber base growth is 10– 15 thousand people after the delivery of a project
- Etalon Group seeks to convert the majority of residents into app users by expanding the range of additional services, as well as by providing highquality feedback to residents' requests
- Development of additional services in cooperation with reliable partners will be handled by the Etalon. Partnership programme
- Promotions and cash back for additional services provided to Etalon product buyers
- Ensuring growth in service quality, increasing the level of customer loyalty and feedback

INTERACTIONS WITH CLIENTS AT EVERY STAGE OF THE CLIENT JOURNEY

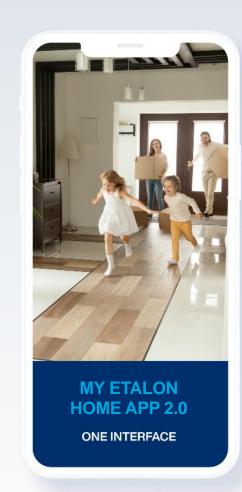
FOR BUYERS

Option to choose

Option to schedule site visit

Option to buy online

Bonus programme for real estate purchase



- Personalised customer communication
- Increase customer conversion for Etalon's main product (residential property)
- Net promoter score and customer lifetime value growth
- Developing communities as a new customer unit

FOR RESIDENTS

More services

Bonus programme for real estate purchase and service

Use of bonuses to pay for additional services

PREDICTIVE ANALYTICS HELP IMPROVE PRODUCT PRIOR TO LAND ACQUISITION

DATA

- · Competitors' proposals
- · Competitors' sales
- Share of unsold apartments
- Portfolio of competitors' projects
- Active promotions and news
- Apartments already sold
- Current average price
- Land plots for sale
- Construction permits issued

BIG DATA SYSTEM

REAL-TIME AND FORECASTED DATA ANALYSIS





IDENTIFICATION OF FACTORS AND DATA COLLECTION





MODEL

CALCULATION









DATA
VISUALISATION
(DASHBOARD)

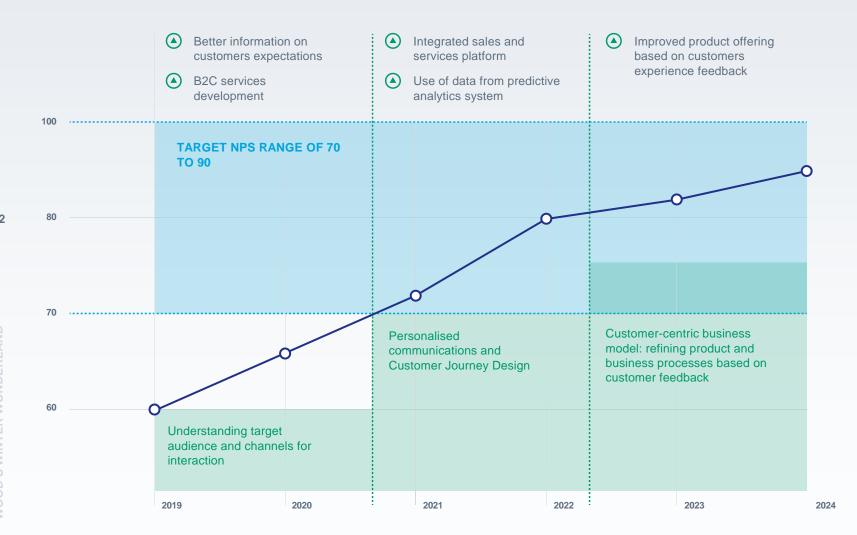
OUTPUTS

SUPPORT FOR NEW PRODUCT LAUNCH

- Starting price and sales rate
- Pricing model based on wide range of apartment characteristics
- Sales plan taking into account seasonality, construction stage, apartment design and other apartment characteristics
- Dropout rate model by apartment types (predictive)

INPUTS FOR DECISION-MAKING ABOUT NEW PROJECT ACQUISITION

- Current and potential selling price for the new project
- Competition density in a particular location at project's start date—sales pace forecast
- Targeting product segment and apartment mix
- Inputs for fair land price calculation (NPV, IRR) based on system's outputs



- NPS assessed at all stages of the Customer Journey (online platforms, calls, visits, transactions, living in fit-out apartments) and targeting higher satisfaction levels for each stage between now and 2024
- Customers Journey Design—transformation of business processes based on analysis of customer issues, smart tools that enhance decision making
- Progressive growth in satisfaction driven by deep understanding of the customer experience and creating value for customers
- Increasing the life cycle of interaction with a client as a tool for increasing revenue (full understanding of the client's expectations from the moment the Etalon Group acquires a new project to purchase, residence and use of services)

IMPLEMENTATION RESULTS

+5%

FURTHER INCREASE IN SALES PRICE

at each project powered by Aldriven dynamic pricing system and the best product range

c. 40 %

RATE OF RETURN CUSTOMERS (REPEAT PURCHASE)

driven by implementation of online sales office and conversion of the majority of residents into app users. Each satisfied client may bring 2–3 new customers

DEMAND SUPPORTED BY MORE ATTRACTIVE PRODUCT

due to better understanding of competitive environment together with integration of additional partner services to a digital platform

15_% > 20_%

OPTIMISATION OF MARKETING COSTS

optimisation of end-to-end analytics that make it possible to understand product promotion channels from the first click to the purchase 70-90

NPS TARGET LEVEL

backed by deep understanding of customer experience and value created for customers. Business processes to be transformed based on analysis of customer feedback

>10_%

REDUCTION IN ADVERTISING BUDGET

while maintaining sales levels and adopting digital solutions to optimise operations



FINANCIALS



IMPROVING BUSINESS PROFITABILITY



- Recovery in profitability of projects currently under construction driven by positive property price dynamics, due to strong demand supported by the subsidised mortgage programme
- · Reaching target profitability level of 35% on the strategic horizon as a result of standardisation and the use of new construction technologies, even with restrained price growth just a few p.p. above inflation
- Acquisition of non-zoned land plots and launch of sales within 24-36 months will provide additional support to stabilise profitability

SHIFTING TO THE ESCROW MODEL

c. 30 %

VIA ESCROW

50-60% 70-80%

VIA ESCROW

80 % of total

VIA ESCROW, INCL.: ALL IN PROJECT UNDER CONSTRUCTION. SALES IN POST-COMPLETION PERIOD WITHOUT ESCROW.



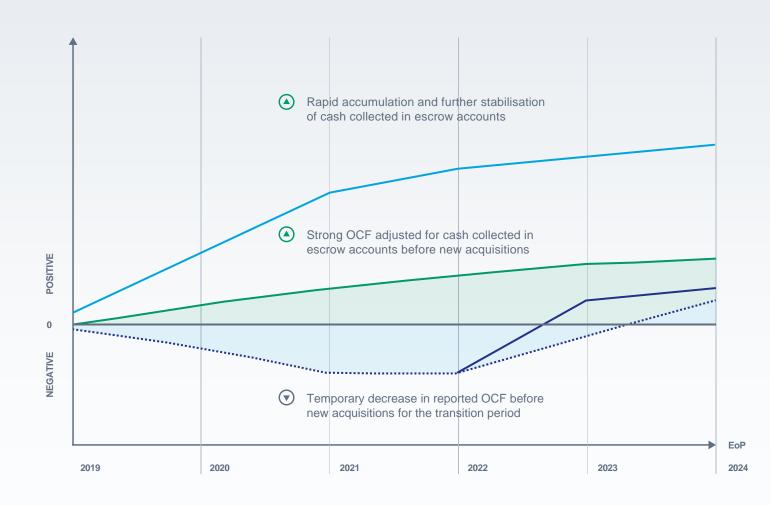
2021

VIA ESCROW

2022

2023 AND BEYOND

CASH FLOW GENERATION UNDER NEW RULES



- The switch to settlement using escrow accounts on the strategic horizon will affect as-reported operating cash flow
- Positive cash flow generation adjusted for funds held in escrow accounts enables decision-making about capital allocation taking into account the guaranteed release of escrow funds following the delivery of residential projects built under new regulation
- Switching to new types of residential construction will enable faster release of escrow funds and facilitate the stabilisation of as-reported operating cash flow earlier on a shorter time horizon

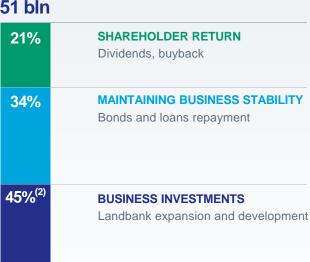
- OCF as reported
- OCF with new housebuilding technologies
- OCF adjusted
- Money on escrow accounts

CASH RETURNS AND CAPITAL ALLOCATION

2017 TO 2019 CUMMULATIVE **OPERATING CASH FLOW BEFORE NEW ACQUISITIONS⁽¹⁾ DISTRIBUTION** CAPITAL ALLOCATION **PRIORITIES THROUGH 2024**

RUB 51 bln

2017-2019



ALLOCATION BASE:

 2020–2024 operating cash flow adjusted for cash collected in escrow accounts before land acquisitions

SHAREHOLDER RETURN IN FORM OF DIVIDENDS:

- Minimum dividend payment of at least RUB 12 per GDR
- Dividend expansion upside to 40–70% of net profit, once reported net profit returns to sufficient levels

SUSTAINABLE BUSINESS **INVESTMENTS:**

- · Acquisition of new land to stabilise project portfolio in St Petersburg
- Land bank annual replenishment by at least amount sold during the period
- Value-creating expansion to new regions/segments and non-organic growth opportunities
- Fund R&D and digital transformation investments with attractive returns

MAINTAINING BUSINESS STABILITY:

 Debt repayment to maintain strong financial position with net corporate debt to pre-PPA EBITDA between 2.0x to 3.0x

STRATEGY 2024 FINANCIAL TARGETS

		NOW ⁽¹⁾	2024
1	NEW CONTRACT SALES GROWTH	Flattish y-o-y	Strong double digit
2	PRE-PPA GROSS MARGIN	29%	>35%
3	SG&A TO REVENUE	14.1%	10%
4	PRE-PPA EPS GROWTH	< Revenue growth	> Revenue growth
5	NET CORPORATE DEBT TO PRE-PPA EBITDA	1.8x	2x-3x
6	REPORTED OCF	Negative	Positive
7	DIVIDENDS	RUB 12 per GDR	min. RUB 12 per GDR + net profit growth upside

ETALON GROUP AS AN INVESTMENT

transparent declared dividend policy

WHAT WE AIM TO ACHIEVE **RESULT IN** Attractive growth profile supported by higher **SALES AND REVENUES** loyalty to Etalon product, as well as wider product STRONG DOUBLE-DIGIT offering in core regions and Russia-wide **GROWTH** Industry-leading profitability backed by **GROSS PROFIT MARGIN** standardisation of offering and use of new **ABOVE 35%** construction technologies **INDUSTRY-LEADING EBITDA Operational excellence** supported by **MARGIN SUPPORTED BY SG&A** end-to-end value chain digitalisation **COSTS C. 10% OF REVENUE** Return to positive cash flow generation after full **POSITIVE OPERATING** escrow implementation, supported by shorter-cycle AND FREE CASH FLOW industrial home building technologies **GENERATION GUARANTEED DIVIDEND** Generous dividend distribution supported OF RUB 12 PER GDR, by optimised capital allocation and highly

PLUS UPSIDE







BOARD COMPOSITION AND OWNERSHIP

BOARD OF DIRECTORS COMPOSITION

(C)

(R)

(1)

(1)



SERGEY EGOROV



OLEG MUBARAKSHIN



MAXIM BERLOVICH

(R)





DENNIS VINOKOUROV



MARTIN COCKER



BORIS SVETLICHNY





MARINA OGLOBLINA



GANNA KHOMENKO



CHARALAMPOS AVGOUSTI

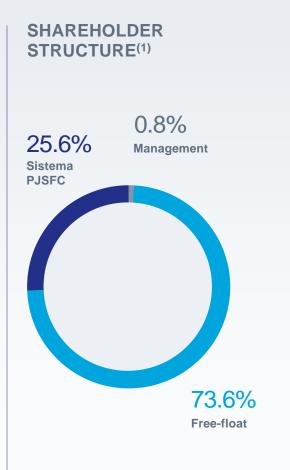


9 BOARD OF DIRECTORS MEMBERS

- Chairman
- R 2 Representatives of Sistema PJSFC
- (E) 1 Executive Director
- 6 Independent Directors

4 BOARD COMMITTEES

- 1. Strategy Committee
- Remuneration & Nomination Committee
- 3. Audit Committee
- 4. IR and Information
 Disclosure Committee



GENERAL CORPORATE GOVERNANCE PRINCIPLES

STEP 1:

ALIGNMENT OF INTERESTS

 Relationship agreement signed between Etalon Group and Sistema PJSFC

Key principles:

- The Company will be managed in accordance with the principles of good governance
- Only arm's length basis transactions
- Sistema's representatives on the Company's Board of Directors will not vote on any transaction or arrangement between Sistema and Etalon Group

STEP 2:

FEEDBACK AND INTERACTION

- IR and Information Disclosure committee established to improve interaction between BoD and minority shareholders
- Perception study carried out by IHS Markit to understand key areas for improvement
- Results of IHS Markit survey will be used to improve Corporate Governance at Etalon Group

STEP 3:

TRANSFORMATION

- Final transition from family governance model to institutional corporation
- Reforming corporate governance

Key principles:

- Proper distribution of authority between Russian and Cypriot Board levels
- All related party transactions are considered at Cypriot Board level (and Sistema Directors do not vote)
- Thresholds for large transactions are brought up to date and are consistent with the company size and best practices

MANAGEMENT INCENTIVE SYSTEM BUILT TO ALIGN INTEREST OF MANAGEMENT AND SHAREHOLDERS

		КРІ	INCENTIVE AMOUNT	EMPLOYEES IN PROGRAMME	PAYMENT
	CHOPT TERM	New contract sales	20% to 100%	All senior and middle	Once a year after
94	SHORT-TERM INCENTIVE (STI)	Gross margin EBITDA Dividends Net debt	depending on grade	management	publication of full year financial statements
SLAND					
D'S WINTER WONDER	LONG-TERM INCENTIVE (LTI)	Market capitalisation growth only	5% of increase in market capitalisation if capitalisation increases by more than 20%	CEO and CEO-1 level only	Instalments over 3 years if the capitalisation remains above required level. If market capitalisation decreases below the KPI threshold in a given period, the rest of the incentive shall not be paid



ESG



SDGs CHOSEN BY ETALON GROUP

UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS

- We identified 8 SDGs⁽¹⁾ that are aligned with our business activities and to which we can make a meaningful contribution
- As we refine our sustainability strategy and define specific, measurable goals, the list of SDGs may be modified and narrowed down in order to focus on the ones where we can have the most impact



































2019: ACTIONS AND RESULTS



ACTIONS

673 employees completed training in operational health and safety

RESULTS

ZERO FATALITIES or accidents leading to disabilities



ACTIONS

Maintained leadership in the use of BIM technology

RESULTS

Developed and implemented the web-based platform that enables the effective assessment of OHS at construction sites in real time



ACTIONS

Opened four preschools, an early-stage primary school, a secondary school and a choreography school

RESULTS

2,150 STUDENTS capacity of the opened educational facilities



ACTIONS

Used BIM technologies to improve environmental footprint

RESULTS

-4% year-on-year reduction in electricity consumption during construction in 2019

ACTIONS

Optimised logistics routes at construction sites

RESULTS

-12% year-on-year reduction in fuel consumption during construction in 2019



ACTIONS

Disposed of all recyclable construction waste

RESULTS

347 TONNES of construction waste was recycled in 2019



NEW STRATEGIC INITIATIVES AND ESG GOALS

CLT BUILDING CONSTRUCTION

LIMITED NOISE for people living in CLT buildings due to the material's natural sound insulation

NEUTRAL CARBON FOOTPRINT

over the lifetime of a CLT building(1)

BEST ECO INDEX 3 for solid timber construction material (influence on the environment)⁽²⁾



LANDBANK STRUCTURE

CREATING OF EDUCATIONAL AND SOCIAL INFRASTRUCTURE

Due to the presence of one big anchor and several medium-sized integrated development projects in each core city, we will create education and social infrastructure for new residents





MODULAR BUILDING

-50% IN SITE CO2 EMISSIONS

CONSTRUCTION

for a modular building comparing to a standard building⁽³⁾

-30% SITE WATER CONSUMPTION

ZERO WASTE GENERATED ON SITE



B2B SERVICES, PARTNERSHIP FOR BUILDING ALLIANCES

By creating different partnership alliances and offering other companies access to our technologies via B2B services, we will expand our know-how to other companies,

PROMOTING SUSTAINABLE INDUSTRIALISATION AND FOSTERING INNOVATION



⁽¹⁾ Source: Royal Institution of Chartered Surveyors

⁽²⁾ Source: Ökoindex

⁽³⁾ Source: Royal Institution of Chartered Surveyors, estimated data for modular building created under Design for Manufacture and Assembly method (DfMA)

FUTURE ESG DEVELOPMENT

DEVELOP ESG STRATEGY AND UNIFIED ESG POLICY WITH AIM TO INTEGRATE STRATEGICALLY SIGNIFICANT ESG ISSUES INTO THE BUSINESS STRATEGY

2

CONSIDER SUSTAINABLE DEVELOPMENT AT EVERY STEP OF PROJECT IMPLEMENTATION

3

INCREASE THE LIST OF TRACKED AND REPORTED QUANTITATIVE INDICATORS AND SET EXPLICIT GOALS 4

CONTINUOUSLY IMPROVE CORPORATE GOVERNANCE STANDARDS AND PRACTICES BY MEANS OF FEEDBACK FROM INSTITUTIONAL INVESTORS 5

EXTERNALLY ASSURE FUTURE ESG REPORTING

6

INCLUSION IN ESG INDICES

